

Minutes

PETITION HEARING - CABINET MEMBER FOR PLANNING, TRANSPORTATION AND RECYCLING

16 September 2015



Meeting held at Committee Room 3 - Civic Centre,
High Street, Uxbridge UB8 1UW

	<p>Committee Member Present: Councillor Keith Burrows (Chairman)</p> <p>LBH Officers Present: Steve Austin - Traffic, Parking, Road Safety and School Travel Plan Manager Gill Oswell - Democratic Services Officer</p>
1.	<p>DECLARATIONS OF INTEREST IN MATTERS COMING BEFORE THIS MEETING <i>(Agenda Item 1)</i></p> <p>Councillor Peter Curling declared a non pecuniary interest in Agenda Item 7 - Retention of Mount Road/Coldharbour Lane bus stop in Hayes, as he was a member of the Hayes Town Centre Stakeholder Working Group (a non decision making body that had been consulted on the regeneration of Hayes Town), and remained in the room during the consideration thereof.</p>
2.	<p>TO CONFIRM THAT THE BUSINESS OF THE MEETING WILL TAKE PLACE IN PUBLIC. <i>(Agenda Item 2)</i></p> <p>RESOLVED: That all items be considered in public.</p>
3.	<p>REQUEST FOR PARKING MANAGEMENT SCHEME FOR RESIDENT IN UK COTTAGES, DAWLEY ROAD, HAYES <i>(Agenda Item 4)</i></p> <p>A Ward Councillor had written in support of the petitioners' request to make the bay outside UK Cottages residents parking only. The Councillor hoped that it would now go ahead as a previous request had been stopped at the last minute due to a further petition against the proposal being submitted by residents of the Cottages.</p> <p>Concerns and suggestions from petitioners included the following:</p> <ul style="list-style-type: none">• Parking had become an increasing problem for residents of UK Cottages.• The parking bay in front of the Cottages was used by non residents, causing inconvenience to residents.• There was nowhere close by for residents to park if the bay was fully occupied.• The problem had been compounded by the amount of building work that was currently taking place in the surrounding area.• Elderly residents and those with children were being inconvenienced due to the parking by non residents.• Customers visiting the Woolpack Public House often parked in the bay as they were charged to park in the pub car park.• The bus stop was also a concern as often people parked in the bays all day and caught the bus to Heathrow.• Petitioners requested that parking bays outside UK Cottages be for residents

only.

The Cabinet Member asked the petitioner that, as there had been an earlier petition making the same request for it only to be stopped in the latter stages of the scheme being implemented, what had dramatically changed for this further request being made. The petitioner advised that, due to the increasing developments that were now taking place in the area, the parking problems would only increase; this was why the latest petition had been submitted.

The Cabinet Member, Councillor Keith Burrows, listened to the concerns and explained that parking schemes were often limited to 5 pm or 10 pm as the Parking Enforcement Officers only worked until 10 pm, so no enforcement would take place after this time. However, residents asked for the scheme to operate 24/7.

Officers explained how the permit scheme worked and what the cost implications would be for residents, blue badge holders would be exempt from being ticketed. Permits would only be valid in the area that the resident lived.

The petitioners asked if the scheme would include both bays, as they were both used by residents. The Cabinet Member stated that he would ask officers to investigate having both bays included in the parking scheme.

RESOLVED: That the Cabinet Member:

1. listened to the petitioners concerns with the current parking arrangements outside UK Cottages.

2. decided that the request for a Parking Management Scheme should be added to the extensive parking scheme programme for formal consultation on a previously developed detailed design and asked officers to investigate the use of both bays in the scheme.

4. REQUEST FOR REVIEW OF RESIDENTS' PARKING SCHEME IN COPPERFIELD AVENUE, UXBRIDGE. (Agenda Item 5)

Councillor Brian Stead attended the meeting and spoke as a Ward Councillor. Councillor Mills had submitted an email in support of the petitioners' request.

Concerns and suggestions from petitioners included the following:

- Residents had been advised that a review of the parking scheme would take place after a year but alleged that this had not been done.
- The road was often blocked to large vehicles, ambulances and fire engines, etc., as at the beginning of the road, there were bays on one side and a yellow line on the other side of the road.
- The current scheme allowed residents to park across their driveways, which meant that other vehicles could also park there without getting a parking ticket.
- Parking enforcement officers would not ticket vehicles even when driveways had been registered with the London Borough of Hillingdon.
- The current parking scheme needed to be reviewed as permission had been granted for a new supermarket on the basis of there being unrestricted parking in front of the shops.
- Residents' driveways were being used by cars entering Copperfield Avenue to turn and then park or wait in the road, whilst they or their passengers visited the

shops.

- Residents had undertaken a survey of vehicles entering and entering and parking Copperfield Avenue from Pield Heath Road and turning into the shops. Those entering from Pield Heath Road and parking was 1,333 and traffic entering and parking in Copperfield Avenue for the shops/hospital/other was 2,429.
- Residents suggested the following possible solutions:
 - removal of the yellow line to allow footway parking or design the road to stop vehicles parking along one side Copperfield Avenue.
 - removal of the white access bat marking across driveways and replaced by yellow lines.
 - restriction of parking in front of the shops so that the bays could only be used by customers during opening hours.
 - Extension of resident parking hours to include weekends.

A Ward Councillor spoke in support of the petitioners' request and raised the following issues:

- The Ward Councillors supported the residents request for a review of the parking management scheme.
- Copperfield Avenue was a unique road in that the parking problem was mainly at the bottom of the road by the shops.
- A survey showed that some residents might not support a change to the current parking arrangements as they were not affected.
- Asked if the road could be split into two areas.

The Cabinet Member, Councillor Keith Burrows, listened to the concerns and stated that the road would not be able to split into two areas, as it would be difficult to identify a cut off point. There would be a possibility to extend the hours of operation. The Cabinet Member noted that the current scheme provided continuous bays and that this was not working for residents. There may be a possibility of putting in individual bays, which would restrict the amount of parking and the parking in front of driveways, which currently occurred.

It was explained, that if the hours of operation were extended to 7 days a week, the hours of operation would be from 9am to 10pm as parking enforcement officers did not work after 10pm.

The Cabinet Member explained that any consultation would need to be for the whole of Copperfield Avenue and residents needed to ensure the consultation document was returned.

The Cabinet Member added an additional recommendation to instruct officers to review the current operation hours of the scheme with a view to extending to 7 days a week, 9 am - 10 pm. He also asked for the possibility of the type of bays and the upgrade of the single yellow line currently in place to be investigated.

RESOLVED: That the Cabinet Member:

- 1. listened to their concerns with the current parking arrangements in Copperfield Avenue.**
- 2. asked officers to add the request to the Council's extensive parking programme for further investigation and possible consultation to include the**

type of bay currently in place and the upgrade of the single yellow line.

3. instructed officers to review the current operation hours of the parking scheme with a view to extending this to 7 days a week from 9am to 10pm.

5. **REQUEST FOR DOUBLE YELLOW LINES / BAR MARKINGS IN EAST WALK, HAYES.** (*Agenda Item 6*)

Councillors Lynne Allen and Peter Curling attended the meeting and spoke as Ward Councillors.

Concerns and suggestions from petitioners included the following:

- Over the past two years the parking problem had increased in East Walk.
- Courier vans and lorries parked on both sides of the road, causing problems for residents both entering and exiting their driveways; this occurred on a daily basis.
- Emergency and delivery vehicles had difficulty in accessing the road.
- Transport picking up disabled children was unable to access the road and would not now pick them up so were not now attending school.
- Smaller refuse vehicles were now being used due to larger vehicles being unable to access East Walk.
- Parking occurred in the turning head so there was nowhere for residents to turn round or reverse out of their driveways.
- Pedestrians were unable to use the footpaths because of parked vehicles.
- Vehicles parked up to the dropped kerb at entrance to driveways.
- Advised that 95% of properties in East Walk had off street parking.
- Residents' cars had been being damaged by having to mount the kerb to enter and exit their off street parking.
- Petitioners suggested that the continuation of the yellow lines or bar markings to protect resident's driveways needed to be installed.

Ward Councillors spoke in support of the petitioners' request and raised the following issues:

- They had visited the area on a number of occasions over a 4 to 5 week period at different times of the day and were amazed at how cars managed to exit East Walk.
- The speed of traffic in the road was a danger for the children that lived there.
- Ward Councillors had spoken to residents in the road and no-one was against what was being suggested.
- It was suggested that what was being proposed by the residents was reasonable and responsible to provide respite to the residents.
- They expressed concern that emergency and refuse vehicles were unable to access the road and that delivery vehicles often had to park at the end of the road and carry goods down.

The Cabinet Member, Councillor Keith Burrows, listened to the concerns and acknowledged that there were clear parking issues in East Walk.

Officers explained that any restrictions implemented in East Walk would apply to everyone, which would include all residents and their visitors. Once officers had developed a proposal, residents would be consulted on options and it would be up to them to ensure that the consultation documents were returned.

RESOLVED: That the Cabinet Member:

- 1. listened to the concerns of the petitioners regarding parking in East Walk, Hayes.**
- 2. asked officers to add the request to the Council's extensive parking programme and develop proposals for formal consultation.**

6. REQUEST TO RETAIN THE MOUNT ROAD / COLDHARBOUR LANE BUS STOP IN HAYES (Agenda Item 7)

Councillors attended the meeting and spoke as Ward Councillors.

Concerns and suggestions from petitioners included the following:

- The bus stop provided a lot of trade to the shops in the local area.
- If the bus stop was removed, less people would visit the shop, which would mean a loss of donations being received and affect the research the charity could achieve.
- It would be a long walk to the shop for older customers and volunteers who worked in the shop.
- Petitioners queried what business Coldharbour Lane shops would get once Hayes Town Centre had been open to through traffic.
- Requested that the bus stop remained in its current position so all businesses could receive a share of the regeneration of Hayes Town.

Ward Councillors spoke in relation to the petitioners' request and raised the following issues:

- As a member of the Hayes Town Centre Stakeholder Working Group, which had been consulted on the regeneration of Hayes Town, one Ward Councillor found himself in a difficult position. He had sympathy with the petitioners request but there had been a considerable discussion on the bus stop and its location.
- It was recognised that the current bus stop was not up to required TfL accessibility guidelines and the regeneration of Hayes Town Centre had enabled this to take place.
- It was noted that representatives of the Older Peoples Assembly had requested that the bus stop and seating be provided closer to the Salvation Army Hall.
- The possibility of making the existing bus stop more compliant had been far more difficult than it first appeared.
- The bus stop served the shops, school and leisure centre nearby.
- Coldharbour Lane at night was not an area that people wanted to pass through quickly because of the people who congregated in Coldharbour Lane.
- It was recognised that the design of the bus stop was important and shopkeepers wanted the bus stop to remain in its current position.
- Moving the bus stop would mean people having to carry their shopping further.
- It was asked whether consideration could be given to redesigning the bus stop in its current location.

The Cabinet Member, Councillor Keith Burrows, listened to the concerns and explained that there had been considerable amount of documents, various events and adverts highlighting the proposals for the regeneration of Hayes Town Centre. The consultation with stakeholders in Hayes had taken place over a 3 year period with

leaflets being distributed to residents and businesses in the area. The decision on the proposals for regeneration had been agreed in December 2014 and works had started in February 2015.

The Cabinet Member explained that when, petitions were received, they came to a meeting to enable the Member to consider whether a decision made was correct, the reasons why and any evidence that may affect the decision already made. In this case, the current bus stop needed to be upgraded as it did not meet TfL guidelines. It was clear from the report that detailed regeneration plans had been widely consulted and all options considered. Once the regeneration of Hayes had been completed, the footfall in the area would increase. The bus stop would be moved as already been agreed.

RESOLVED: That the Cabinet Member:

- 1. discussed with petitioners their concerns in relation to the relocation of the bus stop in Coldharbour Lane, Hayes.**
- 2. noted that there had been previous representations for a better bus stop near the Salvation Army Hall, from the Older Peoples Assembly.**
- 3. noted the fact that the present bus stop provided inadequate space for waiting passengers and passing pedestrians and does not meet current design standards.**
- 4. agreed that the current layout proposed in this section of Coldharbour Lane should be implemented.**

7. REQUEST FOR A RESIDENTS PARKING SCHEME IN SPOUT LANE NORTH AND BEDFONT COURT, STAINES AND OTHER ISSUES IN RELATION TO VEGETATION, PAVEMENTS, DITCHES AND ENFORCEMENT (Agenda Item 8)

Councillors Manjit Khatra, June Nelson and Peter Money attended the meeting and spoke as Ward Councillors.

Concerns and suggestions from petitioners included the following:

- One petitioner had a business in the area so had a feel for the issues that residents were suffering and it was felt that the situation in the area had spiralled out of control over the last year.
- There been an increased intensity and annoyance being suffered on a daily basis by residents and business in Spout Lane North and Bedfont Court.
- The road was often blocked, which made it difficult for residents and businesses to gain access and exit the area.
- The mini cab drivers parking in Spout Lane North and Bedfont Court had become verbally abusive.
- Double yellow lines already installed had not brought much improvement, as the mini cab drivers did not respect them.
- The mini cabs were often parked up for hours and were reluctant to move to enable access.
- The problems being experienced often lasted late into the evening.
- The underpass was a health hazard as it was used by the cab drivers as a public toilet, which remained un-cleaned for up to 4 days.
- When the mini cab drivers were challenged they took no notice and laughed.

- It was believed that the local authority needed to change its approach and put restrictive measures in place. The implementation of restrictions would be an end to the abuse and anti social behaviour currently being endured by residents and businesses alike.
- There needed to be more frequent visits made to the area to send a strong message to the mini cab drivers that their behaviour was not acceptable.
- It was suggested that consideration be given to the installation of CCTV in the underpass.
- Petitioners believed that, if the issue of parking was tackled, the other problems would be resolved.
- The residents and business in Spout Lane and Bedfont Court were desperate for a resolution to the problems they suffered on a regular basis.
- Petitioners expected Council / Police involvement as the problems were affecting the health and businesses of all who lived and worked in the area.
- Residents and businesses need to feel protected and safe in going about their daily business.

Ward Councillors spoke in support of the petitioners' request and raised the following issues:

- This was a desperate plea from residents and businesses as it was a very poor situation that they were currently suffering.
- There was a lot more going on in the area than the photographs highlighted.
- The introduction of a Public Spaces Protection Order and the installation of double yellow lines would provide some reassurance to residents.
- The maintenance plan was underway but more needed to be done, especially with the clearing of the ditch. There had not been much improvement carried out on the clearing of the ditch, which needed to be managed better to help to tackle the anti social behaviour.
- Emergency vehicles had not been able to gain access to Spout Lane North recently.
- Residents and workers in the area had been verbally abused on a regular basis.
- The Cabinet Member was shown a short video of the activities that had taken place the previous evening.

The Cabinet Member, Councillor Keith Burrows, listened to the concerns and advised that the reports had been received back from enforcement officers that they had been abused and been close to using the emergency button on their radios. He acknowledged and made reference to the letters and photos that he had received from the lead petitioner.

The Cabinet Member advised that an update had been provided by the Anti Social Behaviour Team, on the following:

- Under the Public Spaces Protection Order, a significant number of fixed penalty notices for littering, spitting and urinating had been issued.
- The installation of CCTV to cover the subway was currently being investigated.
- Two trees were to be felled in October near the subway entrance to improve visibility.
- The grass verge had been cut and the two accesses to 'Riverbank' had been rebuilt and the ditch cleared.
- Street lighting would be straightened and re-painted and yellow lamps would be replaced with new white ones.
- Parking enforcement had been visiting the area regularly and drivers parked on

yellow lines moved on.

The Cabinet Member explained that a consultation would be undertaken setting out the three options that had been developed, which were set out in the report. The Cabinet Member advised that, if a clear mandate was not forthcoming from the consultation, he would make a decision on what would be implemented, as the situation currently being experienced could not continue.

The Cabinet Member asked officers to inform Ward Councillors of the progress of the ditch clearance.

RESOLVED: That the Cabinet Member:

- 1. listened to the petitioners concerns about the current parking arrangements in Spout Lane North;**
- 2. noted the various on-site meetings that officers have had with the lead petitioner, other residents and business occupiers;**
- 3. noted the recent works undertaken to inspect the highway and to clear the ditches along Spout Lane North;**
- 4. noted that the Council had agreed to reconstruct the vehicle crossovers adjacent to "Riverbank";**
- 5. noted that liaison with other agencies including Heathrow Airport, the Metropolitan Police, Highways England, Transport for London, Spelthorne Borough Council and other stakeholders was continuing, with a view to achieving a comprehensive multi-agency solution to the underlying antisocial behaviour problems in Spout Lane North; and**
- 6. asked officers to undertake an informal consultation on the three options developed to manage the parking in Spout Lane North.**

The meeting, which commenced at 7.00 pm, closed at 9.05 pm.

These are the minutes of the above meeting. For more information on any of the resolutions please contact Gill Oswell on Democratic Services Officer 01895 250693. Circulation of these minutes is to Councillors, Officers, the Press and Members of the Public.